

Ursula Webster  
Galaxy Bright Creative, Inc.  
3655 Brookside Pkwy., Suite 165  
Alpharetta, GA 30022

Dear Ursula:

When anyone asks me about corporate branding, I tell them there's only one branding firm to call, and that's Galaxy Bright. I'm constantly getting compliments on my corporate pieces and my ads. Your team did a fabulous job.

I have to tell you, of all the professional work relationships I've had, I think the one with Galaxy Bright is my favorite. Working with you is a lot of fun, and even better, it's easy. Your staff is incredibly organized. When we're working on a project, I always know the status of my job. I get regular email updates, and you're easy to get by phone. If you're not available, I know you'll return the call promptly. I've never been unpleasantly surprised, there's never been a question or a problem with the charges on your invoices.

As for customer service, J.D. Powers couldn't give you an award big enough. If I call you and say I've got a deadline tomorrow, you come up with a way to meet it. I try not to let that happen often but when it does, I know I can count on you.

In short, my experience with your company has been terrific. Any time you need a reference, use my name.

Sincerely,



Ken Goldwasser

