



August 2003

ERB Industries, Inc. has enjoyed a working friendship with Ursula Webster since before she started Galaxy Bright Creative. When Ursula started GBC we knew it would be a success both for her, her employees and our company. Ursula and her team have a true knack for learning the customers' needs and creating a plan to fully implement a marketing program, advertising campaign or other creative plans.

GBC has designed our catalogs, ad campaigns, consumer packaging, logo design and just about anything we ask of them creatively. They even remind us to do our job at times! They go above and beyond "the galaxy."

Our primary contact at GBC is Melinda Thede. Melinda always presents herself in a friendly and professional manner. She is an effective communicator and gets the job done in a timely and efficient manner.

GBC is the quality communications team that continues to grow and transform each year to help communicate "the word" about ERB Industries' divisions, ERB Safety and Fame Fabrics.

Sincerely,

A handwritten signature in cursive script that reads "Jackie Barker".

Jackie Barker
Marketing Manager

ERB Industries, Inc.
(770) 926-7944, ext. 331
jbarker@e-ERB.com

1-800-800-6522

www.e-ERB.com

Phone 770-926-7944 Fax 770-924-3068 Export Fax 770-516-1980 Toll Free Fax 800-232-9372 E-mail customerservice@e-ERB.com